SUBJECT: CNP-R-A123119-01 CenterPoint Energy CIS Conversion Outage Notification – Release 3 Initial

NOTICE DATE: December 31, 2019

NOTICE TYPE: CNP-R-A123119-01- Initial

SHORT DESCRIPTION: CenterPoint Energy will begin an additional stage of our phased system conversion beginning Friday, January 10, 2020, at 10:30 PM through Monday, January 13, 2020, at 7:00 AM.

INTENDED AUDIENCE: All Market Participants

DAY(S) AFFECTED: Friday, January 10, 2020, at 10:30 PM through Monday, January 13, 2020, at 7:00 AM.

LONG DESCRIPTION: CenterPoint Energy will begin an additional stage of our phased system conversion beginning Friday, January 10, 2020, at 10:30 PM through Monday, January 13, 2020, at 7:00 AM. All releases moving forward will require downtimes for our transaction processing systems. During this and all remaining cutover timeframes, the following market impacts are expected.

- CRIP, CRIP LOA, DEIS, UHIT, and MarkeTrak will be available
- Weekend LSE Files (daily AMS data) delivery to ERCOT and Smart Meter Texas (SMT) will not be delayed; LSE Files will process and deliver on the normal schedule
- On-Demand Reads via SMT will **not** be available
- CNP Outage System will be available throughout the migration

Please see attached Transactional Procedures for safety net processing and transaction details during our conversion downtimes.

ADDITIONAL INFORMATION: A preliminary list (snapshot) of ESIIDs scheduled to be converted to SAP during **Release 3** will be provided to ERCOT and the REP of Record on Thursday, January 2, 2020, via email to the designated email address provided by each Retailer and ERCOT.

Note: A final list of ESI IDs will be provided via email upon cutover completion, **on Monday**, **January 13**, **2020** that includes all the transitioning ESI IDs.

To ensure that market participants continue to stay informed throughout this conversion, CenterPoint Energy will host a conference call on Saturday, January 11, 2020 and Monday January 13, 2020 both at 10:00 AM.

CenterPoint Energy will provide a reminder Market Notice prior to this cutover which will also include conference call information.

• Click here for additional CIS Conversion Information

CONTACT: If you have any questions regarding the CenterPoint Energy System Conversion, please email clsConversionGroup@CenterpointEnergy.com for questions unrelated to this conversion, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC